



Tuesday, January 25, 2011

To Whom It May Concern:

My experience with Barry Wank has been outstanding. I contacted Barry to setup curtain cleaning and he was out to my property with in 10 days.

Barry Wank is a pleasure to work with. He makes everything from setting up the services to completing the services to billing very smooth and easy.

I couldn't be happier with his services and products. The curtains in the rooms look great and the rooms even smell fresh when he completes each cleaning.

Barry has also given me some great tips on repairing and maintaining my curtains and sheers. I won't hesitate to use Barry's services again in the future. I highly recommend him.

Sincerely,

A handwritten signature in black ink, appearing to read "Ryan McKenzie".

Ryan McKenzie
Executive Housekeeper
Marriott University Park



HOTELS · RESORTS · SUITES

Seattle Marriott Sea-Tac Airport

3201 S. 176th Street
Seattle, Washington
206/241-2000

Subject: Recommendation for Barry Wank On-Site Drapery Cleaning, Inc.

Mr. Wank is cleaning our drapes and shears in the past couple of years and we are very satisfied and pleased with his service. Mr. Wank provides excellent service to the hotel and to our guests. Here are some of the reasons why we are pleased and will continue using his services.

- We don't have to take any rooms out of service
- No damage on the backing of the drapes
- No harsh chemical smell after the cleaning but a nice fresh scent.
- Mr. Wank not only cleans the drapes and shears but also repairs if it is needed and replaces any missing pins.
- Last but not least, because of his 20-year experience in the Hotel business I don't have to use any of my employees to let him in the guestrooms.

Sincerely,

Ildiko Szoros
Asst. Housekeeping Mgr.



MARRIOTT'S
HARBOR BEACH
A Fort Lauderdale Resort

January 10, 2000

Mr. Barry Wank
Barry Wank Drapery Cleaning
P.O. Box 17862
Plantation, FL 33318

Dear Barry,

Once again, it has been a pleasure working with you and your family. You did a great job with the cleaning of our guestroom sheers and blackout drapes damaged by Hurricane Irene.

You and your father were both extremely professional and courteous. You accomplished a huge workload in minimal time and minimal disruption to our guests staying in the resort. I commend you for your efficiency, professionalism, and quality of work.

I look forward to the opportunity to possibly work with you again in the future.

Sincerely,

Gregory Cook
Director of Services

MARRIOTT'S HARBOR BEACH, A FORT LAUDERDALE RESORT

3030 Holiday Drive, Fort Lauderdale, Florida 33316
(954) 525-4000

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INTEROFFICE MEMORANDUM

DATE: August 19, 1991
TO: Director of Services
FROM: Steve Samson
EXT: x85557
COPIES: Rande Jenus
Regional Directors of Operations

SUBJECT: DRAPERY CLEANING

For several years Marriott Hotels, Resorts, and Suites have used Mr. Wank as our primary dry cleaning service. He has consistently done an outstanding job, and comes highly recommended by the properties who have used his services.

Mr. Wank has just guaranteed a flat rate of \$10.00 per room for all Marriott business for the next five years. This also includes rods, drapery repairs and Sylgard application for mildew control. He is also willing to work within your budgets for payment.

So, if you need your drapes cleaned, give Mr. Wank a call at the phone numbers below, or put this in your 1992 budget file for next year.

Thank you.

Mr. Barry Wank
(954) (305) 424-6411

SS/kw