



Hyatt Regency Milwaukee
333 West Kilbourn Avenue
Milwaukee, WI 53203 USA

Telephone: 414.276.1234
Fax: 414.276.6338

May 29th, 2007

To Whom It May Concern:

In April of 2007 we utilized Barry Wank for our on-site drapery and upholstery cleaning. Before the service, many of the sheers at our property were badly stained and had a yellow discoloration to them. This problem was especially severe in our smoking rooms. Over the course of 1-week Mr. Wank effectively cleaned the sheers and draperies in every guest room of our 483-room hotel. Immediately after the cleaning we noticed the sheers were much cleaner and the room itself smelled much fresher.

Mr. Wank's service was extremely beneficial to the overall appearance and odor of our guestrooms, and I would highly recommend his service for the cleaning of sheers, draperies and upholstery. If you need any additional information, please feel free to call me at (414) 270-6080 or e-mail me at cpalid@hyatt.com thank you.

Sincerely,

A handwritten signature in dark ink, appearing to read "Chris Palid", with a stylized flourish at the end.

Chris Palid
Executive Housekeeper
Hyatt Regency Milwaukee

Note:Chris Palid is now at the Hyatt O'Hare.
This is his new information:
Phone: (847) 663-4635
E-mail:cmpalid@hyatt.com



Hyatt Regency Irvine
17900 Jamboree Road
Irvine, CA 92614 USA

Telephone: 949.975.1234
FAX: 949.225.6769

Barry Wank on Site Drapery Cleaning

Barry,

I wanted to write and thank you for the work you have done at our hotel. From the first moment of contact you have always been quick to respond back to phone calls and messages and scheduling the project was a snap. The sheers and curtains in the rooms look great after the work you have done. Your professionalism, flexibility, and quick work is much appreciated to our busy hotel. Thanks to your work our hotels product will continue to look its best.

I look forward to working with you again in the future.

A handwritten signature in black ink, appearing to read "Eric M. Ducat".

Eric M. Ducat
Executive Housekeeper
Hyatt Regency Irvine





Hyatt Regency Beaver Creek
50 West Thomas Place
P.O. Box 1595
Avon, CO 81620 USA

Telephone: 303.949.1234
FAX: 303.949.4164

October 9, 1997

Mr. Barry Wank
Barry Wank On Site Drapery Cleaning Inc.
PO Box 1786
Plantation, Florida 33318

Dear Mr. Wank,

I wanted to thank you for the excellent workmanship that was demonstrated by your company at the Hyatt Regency Beaver Creek. Your on site staff, Randy Miller, completed the project in an extremely timely and professional manner.

Because your service has really helped to improve the guests experience at our property I will certainly recommend your company to others.

I look forward to our next scheduled cleaning.

Best Regards,

A handwritten signature in black ink that reads "Sam Haigh". The signature is written in a cursive style with a large, stylized "S" and "H".

Sam Haigh
Executive Housekeeping Manager



Hyatt Regency La Jolla
3777 La Jolla Village Drive
San Diego, CA 92122 USA

Telephone: 619.552.1234
FAX: 619.552.6066

February 26, 1995

Mr. Barry Wank
On Site Drapery Cleaning
P.O. Box 1786
Plantation, Florida 33318

Dear Mr. Wank:

I wanted to thank you for the professional workmanship that was demonstrated here at the Hyatt Regency La Jolla by Randy Miller. He was able to complete the job properly, efficiently, ahead of schedule and all with a smile. He has a great attitude and is a great asset to your company.

I will certainly be recommending your company to others and look forward to working with you in the future.

Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Steve Rodondi".

STEVE RODONDI
HSKP Supervisor

SR:zp



DOUBLE TREE SUITES
BY HILTON™

To whom it may concern:

It is my personal privilege to recommend "On-Site Drapery Cleaning" and Mr. Barry Wank. His work is outstanding and his professionalism is top notch. He completed our 137 suites during a busy weekend, quickly and efficiently with NO GUEST interruptions. The price was more than fair, and I could not be happier with the end product.

Feel free to reach out to me if you have any questions pertaining to this amazing service.

Rick Dinan

General Manager

DoubleTree Suites by Hilton

937-436-2400

Rick.Dinan@Hilton.com